

Summary of Terms and Conditions of Sale

Prices	Products supplied will be charged at the price ruling on day of delivery. Quoted prices may be varied when any change of circumstances occurs after the order is placed.
Discounts	Discounts agreed by the seller may only apply if payment is received by the seller by the due date for payment.
Payment	Payment for products supplied shall be due in cash before delivery, or on such credit terms which the seller may from time to time extend. Late payment of any invoice will render the whole account as falling due for immediate payment.
Budget Payment	Our Budget payment plan gives you the opportunity to spread your payments evenly. We calculate your annual usage in monetary terms and divide by twelve to arrive at the monthly budget figure. We will review your account annually to ensure that the budget payment reflects your usage. Should there be a balance remaining at this review date, it will be taken into account when calculating the payment for the following year. We do of course agree the figures with you prior to commencement.
Quantity	Bulk deliveries will be measured by meter and the seller's measurement is final. The buyers may be represented at the taking of measurements in order to verify the measurements.
Storage	The buyer is responsible for ensuring clear and safe access and that the storage provided for the products delivered meets with all current and future regulations. The buyer is also responsible for ensuring that there is sufficient ullage in the storage vessel when the seller delivers the quantity ordered by the buyer.
Risk	Risk in the products delivered shall pass to the buyer immediately upon delivery.
Property	The products delivered shall remain the sole property of the sellers until paid for in full by the buyer.
Interest	Interest will be applied to all overdue balances at a rate of 3% above Lloyds TSB Bank Plc base lending rate.
Credit Check	The Company reserves the right to make use of a Credit Reference Agency who will keep a record of that search.
Rt. Chq./ DDeb Charge	An administration charge will be made for each unpaid cheque or Direct Debit transaction.
Abortive Del. Visit	The seller reserves the right to apply charges in the event of inability to deliver through circumstances controlled by the buyer. Tenant must provide full details of property owner.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Johnston Oils Ltd. will notify you 7 working days in advance of your account being debited or as otherwise agreed. If you request Johnston Oils Ltd. to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Johnston Oils Ltd. or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Johnston Oils Ltd. asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Domestic Heating Customer Account Application Form

www.joil.co.uk

Please return completed forms to:

Johnston Oils Limited

Standhill, Bathgate, EH48 2HR Telephone: (01506) 656535 Fax: (01506) 632049

11 Andersons Lane, Lochee, Dundee, DD2 2RD Telephone: (01382) 611164 Fax: (01382) 612995

Earlston Road, Newtown, St. Boswells, TD6 0SD Telephone: (01835) 823001 Fax: (01835) 823622

Kirkton Drive, Raiiths Ind. Est., Dyce, Aberdeen AB21 0BG Telephone: (01224) 774774 Fax: (01224) 774777

Dockside Road, Middlesbrough, Cleveland TS3 6AH Telephone: (01642) 243505 Fax: (01642) 246073

Please ensure that you have completed all relevant aspects of this application.

Salesman's Area

Date Account Opened

SONIC SIGNALMAN

I/We apply to join the Johnston Oils Limited **HEATING OIL SUPPLY SERVICE PLAN**, according to the following terms and conditions:-

- Delivery of kerosene heating oil will be by top-up, according to a schedule determined by Johnston Oils Limited, in accordance with my/our needs.
- The price for kerosene heating oil supplied shall be that applying on date of delivery
- This agreement to remain in force until _____ and continuous thereafter until giving one month's notice in writing, by either party.

Payment for kerosene heating oil supplied will be by direct debit, according to:-

- Payment in full 7 days after invoice.
- Payment in full 14 days after invoice.
- Payment in full 21 days after invoice.
- Budget payment plan - payable on the 2nd of each month.

I/we agree to pay £120 (inclusive of Vat) for the outright purchase of the Sonic Signalman device, which comes with a three year manufacturers guarantee.

I/we agree to the annual service charge of £31.50 (inclusive of Vat) which will be invoiced from date of Installation until end of relevant contract period as stated above, and, thereafter, annually in advance.

I/We agree to provide access to Johnston Oils Limited employees/agents for the purpose of installing the tank monitoring equipment and thereafter for any service/maintenance visits.

I/We shall purchase our total kerosene heating oil requirements from Johnston Oils Limited during the term of this agreement.

(Please also complete the enclosed direct debit mandate if you have not yet taken advantage of this simplified payment system).

Signed _____ Print Name _____



Christian Name: _____ Surname: _____

Address: _____

Post Code: _____ Telephone No.: _____ Date of Birth _____

How long resident at this address _____ email: _____
 Owner Tenant (please tick)

Product Required _____
 Storage tank capacity _____ Annual Usage _____

Payment Terms
 By Direct Debit (please complete mandate below)

(Please tick preferred option)

Invoice date + 7 Days.	<input type="checkbox"/>	For office use only Credit Line Required
Invoice date + 14 Days.	<input type="checkbox"/>	
Invoice date + 21 Days.	<input type="checkbox"/>	
Budget Payment Plan 2nd of the Month.	<input type="checkbox"/>	

I/we warrant that the information supplied is correct and confirm our acceptance of the terms and conditions applying.

Signed:..... Print Name:.....
 Position/Title:..... Date:.....

Johnston Oils Ltd. **Instruction to your Bank or Building Society to pay Direct Debits**

Please fill in the whole form and send it to:- Johnston Oils Ltd.

1. Name and full postal address of your Bank or Building Society branch.

To: The Manager

 Bank or Building Society
 Address _____
 Postcode _____

2. Name(s) of account holder(s) _____

3. Branch sort code (from the top right hand corner of your cheque) _____

4. Bank or Building Society account number _____

5. Johnston Oils Ltd. reference number _____

6. Instruction to your Bank or Building Society
 Please pay Johnston Oils Ltd. Direct Debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee.

Signature(s) _____
 Date _____

Originators identification Number **9 0 0 4 5 2**

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.